

FAQs for the employee App BUBBLE

What is BUBBLE?

- An internal app for all colleagues, friends and students of the LP Headquarters in Munich, Cologne and Vienna
- BUBBLE was created with the help of the start-up Staffbase, which exclusively deals with employee apps

Why should I download BUBBLE?

- You will always be up to date with BUBBLE, e.g. news, events and updates from your colleagues
- View, comment and like photos from various events
- You always have the ESSZIMMER menu with you
- Important events and information will be sent to you via push notification

Convinced! How can I get BUBBLE immediately?

- Requirement:
 - iOS 14.0 or higher on iPhone, iPad or iPod touch
 - Android 6.0 or higher
- Download BUBBLE in the App Store or Google Play Store, by using the QR Codes here:



- You can use the app on your private or your business phone
- You have received your initial password from BUBBLE
- You have to sign in with your company email address and password, which you have to change after your first log in

You haven't received an email invitation for BUBBLE?

- Please contact the BUBBLE Team: BUBBLE@PAYBACK.GROUP

You do not remember your password or login?

- Very important: You can only log in with your company e-mail address not with the Windows ID! Then use the password forgotten function in BUBBLE

How much space does the BUBBLE App need?

- Almost none, less than 20 MB

Does the company store data about me when I use BUBBLE?

- No, your privacy is protected and BUBBLE is Dr. Selk approved 😊

What else do I have to consider?

- You comment and like with your real name
- As everywhere on social media, Netiquette is a matter of course in BUBBLE as well

When do I get push notifications?

- Don't worry, we won't spill you completely
- Only if you have liked a news or marketplace post, you will be notified with further comments via push
- YOU can control all your notifications in the settings

Where can I find all the important information from the intranet?

- In the TOOLBOX. This is a website, where you can find all the important documents and processes, for example Office IT, Legal and HR
- The booking for trainings is also available in the toolbox
- The toolbox is available on the desktop and is your default landing page when you open your browser

How can I unsubscribe?

- Inform us via email (BUBBLE@loyaltypartner.com) and we will deactivate your BUBBLE account.

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